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<b>TRANSMITTAL FORM</b>  (to be used for all correspondence after initial filing)	Application Number	10/656,476	
	Filing Date	9/5/2003	
	First Named Inventor	Carey E. Garibay	
	Art Unit	3621	
	Examiner Name		
Total Number of Pages in This Submission	12	Attorney Docket Number	BEAS-01454US5

ENCLOSURES (Check all that apply)		
<input type="checkbox"/> Fee Transmittal Form	<input type="checkbox"/> Drawing(s)	<input type="checkbox"/> After Allowance communication to Technology Center (TC)
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<input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53		
<b>SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT</b>		
Firm or Individual name	Joseph P. O'Malley Fliesler Dubb Meyer & Lovejoy LLP	
Signature		
Date	January 6, 2004 Reg. No.: 36,226	

CERTIFICATE OF TRANSMISSION/MAILING		
I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below.		
Typed or printed name	Joseph P. O'Malley	
Signature		Date 01/06/2004

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application

Inventor(s): Garibay, et al.

Appln. No.: 10/656,476

Confirm. No.: 8634

Filed: September 5, 2001

Title: SELF-SERVICE CUSTOMER LICENSE  
MANAGEMENT APPLICATION USING  
SOFTWARE LICENSE BANK

PATENT APPLICATION

Art Unit: 3621

Examiner:

Customer No. 23910

**CERTIFICATE OF MAILING UNDER 37 C.F.R. § 1.8**

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\_\_\_\_\_  
(Attorney Signature)

Joseph P. O'Malley, Reg. No. 36,226

Signature Date: January 6, 2004.

**PRELIMINARY AMENDMENT**

Art Unit 3621  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

Before examining the subject application, please amend the subject application as follows.

In the Specification:

Please amend the application to include the Priority Claim.

This application claims priority to the following U.S. Provisional Patent Applications:

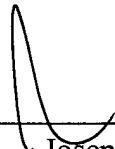
U.S. Provisional Patent Application No. 60/475,456, entitled "Self-Service Customer Management Application", filed June 3, 2003 and U.S. Provisional Patent Application No. 60/485,876, entitled "Self-Management Customer License Management Application", filed July 9, 2003.

**REMARKS**

The Commissioner is authorized to charge any underpayment or credit any overpayment to Deposit Account No. 06-1325 for any matter in connection with this Preliminary Amendment.

Respectfully submitted,

Date: 1/06/04

By:  \_\_\_\_\_  
Joseph P. O'Malley  
Reg. No. 36,226

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